

# Annual Report

## Summary

### Fiscal Year: 2023



April 2023  
 Patio and Gardens

### Our Mission

To build the skills of individuals with varying abilities and developmental needs by providing, within a safe haven, comprehensive clinical treatment, vocational training and work opportunities in order to achieve meaningful and productive lives.

### Our Story

North Jersey Friendship House (NJFH) was founded in 1964 as a storefront operation staffed by dedicated volunteers to provide counseling and vocational rehabilitation to individuals with significant mental illness. Today, NJFH assists over 400 individuals with diverse abilities each year, offering comprehensive services that empower them to achieve their goals and lead productive, community integrated lives.

Headquartered in Hackensack, New Jersey, NJFH has evolved into a multifaceted organization, with programming spaces located in Hackensack, Paramus, Wayne, and Washington Township, the organization is supported by more than 100 professionals. NJFH programs fill a vital need to those who seek to live productive lives in the community.

### Our Year

Through our fundraising efforts (Gala, Golf Classic, and Annual Campaign), we planned our Atlantic Street Patio Project and implemented our PAES Lab at our Washington Township Day Program location.

The patio was redone entirely, removing ailing trees and deteriorating ground surface, and adding barrier-free access, raised garden beds, accessible tables, benches, and recreational space. This space now actively serves as part of our programmatic space, enhancing our curriculum and services to include therapeutic horticultural activities, and farm to table practices in our food services department.

Our Day Program saw a dream fulfilled with the successful purchase and implementation of our PAES® Lab. This Practical Assessment Exploration System allows for assessment of employment potential, followed by curriculum development for each member that utilizes the lab. This is a valuable and unique tool for our Day Program members, Supported Employment clients and Project SEARCH interns when it is time for evaluating career interests.

### Members Served



### By Diagnoses

- Mental Health Conditions**  
42%
- Autism Spectrum Disorder**  
31%
- Other Developmental Disabilities**  
27%

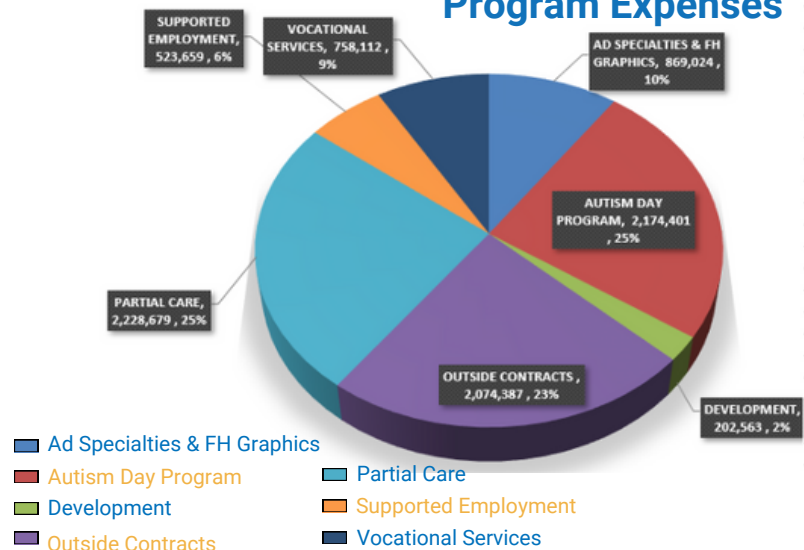
### By Age



### By County



### Program Expenses





February 2023  
PAES Lab

### Message from Our CEO, Dinorah R. D'Auria, PsyD

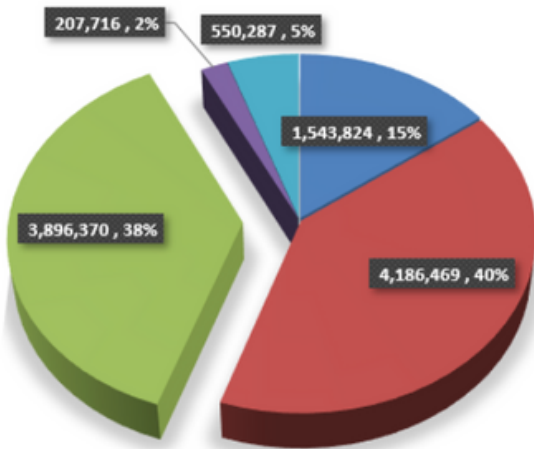
North Jersey Friendship House had an amazing year of growth and opportunity. Our staff is working harder than ever and is excited about our nationwide comeback from the COVID-19 pandemic. We are focused on planning for the future. The past year began on a high note with our 4th Annual Golf Classic, followed by another fun and successful Anniversary Gala celebration. With these events we successfully raised the necessary funds to undertake major construction projects and add significant enhancements to our programs.

In addition to continuing our services and welcoming many new members to our programs, we had Occupational Therapy student interns and first-year medical students from Hackensack University School of Medicine, who each added value to our services. It is invaluable to us to have the opportunity to contribute to the education of future healthcare providers. These opportunities enhance their education and their understanding of the unique needs of individuals with disabilities.

Looking towards the future, our priorities include increasing our capacity to support individuals in our current programs and meeting the needs of our community. In addition, we are planning additional services that will be of great benefit to individuals across northern New Jersey. We are now more resilient than ever, and we thank you for your support and trust.

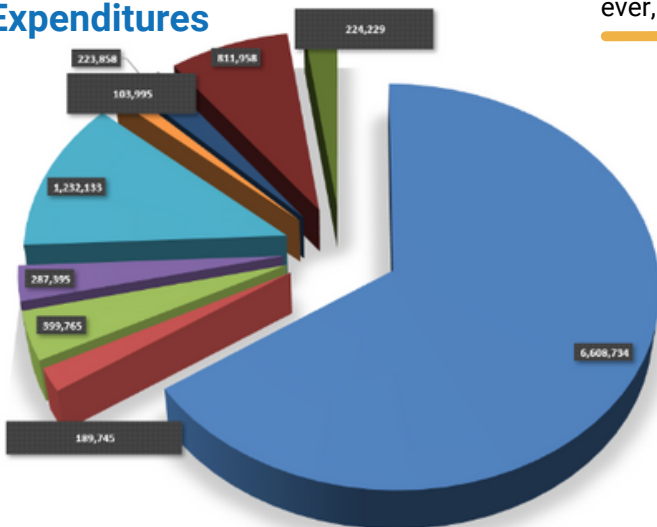


### Revenue Sources



- Government Support - Grants
- Government Support - Medicaid
- Outside Contracts
- Public Support
- Other

### Expenditures



- Personnel
- Professional Services
- Occupancy
- Transportation
- Supplies
- Conferences & Dues
- Insurance
- Depreciation & Write Offs
- Other



Janitorial, Food & Graphics Services

### Our Businesses

During the pandemic, our janitorial services saw significant growth due to a heightened demand for sanitization across our contracts. This trend continued through fiscal year 2023. Although many of our food contracts were on hold, we observed a resurgence in that area. Additionally, our graphics services consistently performed well with our existing customers.

